



## Office Voice Ultimate

### BENEFITS

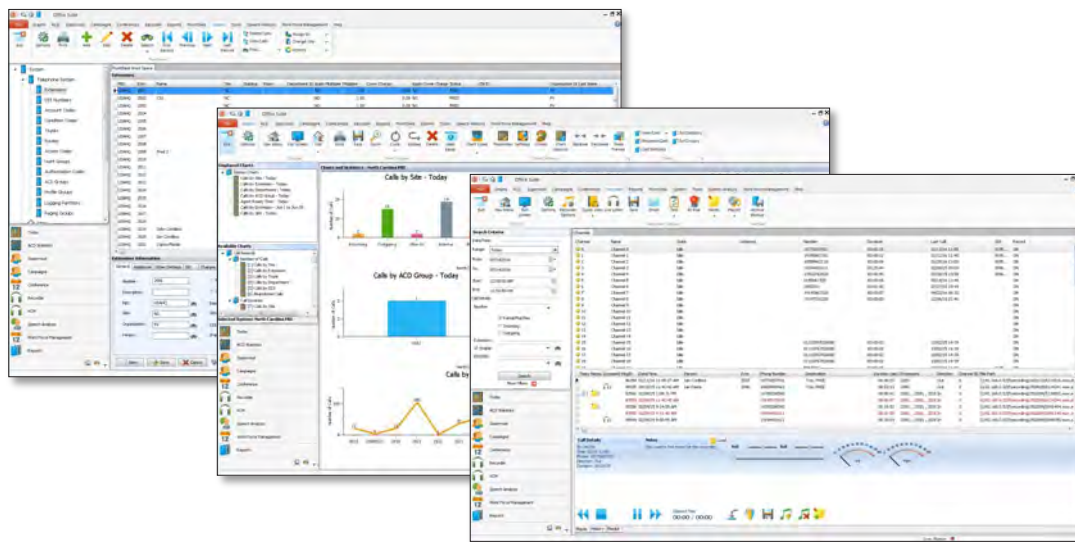
- PCI Compliance
- Reduce Personal Liability
- Reduce Costly Entry Errors
- Quality Control Assistance
- Sales Training
- Assist Performance Reviews
- Improve Customer Satisfaction
- Increase Business Security
- Reduce Wasted Calls



Voice Ultimate offers a full enterprise suite containing a huge range of features that continues to expand. As your business grows Voice Ultimate will have the functionality needed to help you along the way as it offers the highest level of functionality and integration. Voice recording is by far the most popular and well-rounded product as the undeniable data and evidence enables you to enhance your business overnight. Eliminating customer disputes, assisting staff training and reducing liability before you even look into the additional features like screen capture, segmenting, voice recognition, verbal contracts, Quality control, dictation, etc...

### FEATURES

- Segmenting of Recordings
- Database Integration
- Encrypted Voice Recording
- Performance Analysis
- In-Depth Reporting
- MS SQL Database
- Quality Control Tool
- Hierarchical Based Security
- Marketing Analysis
- Screen Capture



### TURNKEY SOLUTIONS

All of our turnkey units require minimal support while offering reduced maintenance and increased stability, providing you with a reliable and robust platform that will continue to service your business.

For more information on any of our products or services please visit us at [www.commsoft-rms.com](http://www.commsoft-rms.com) or speak to your local phone dealer.

### SERVICES AVAILABLE

- Technical Support
- Installation and Setup
- Maintenance
- Application Support
- Hardware Support
- Guaranteed Warranty

Report Criteria									
Calls by Extension - Detail									
Extension	Call Type	Call Date	Call Time	Call Duration	Call Status	Call Answered	Call Answered	Call Answered	Call Answered
2024	Internal Incoming	07/14/2016	11:59:59	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:58	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:57	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:56	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:55	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:54	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:53	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:52	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:51	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:50	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:49	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:48	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:47	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:46	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:45	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:44	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:43	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:42	00:00	Success				
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2024	Internal Incoming	07/14/2016	11:59:37	00:00	Success				
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2024	Internal Incoming	07/14/2016	11:59:29	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:28	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:27	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:26	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:25	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:24	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:23	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:22	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:21	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:20	00:00	Success				
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2024	Internal Incoming	07/14/2016	11:59:07	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:06	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:05	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:04	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:03	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:02	00:00	Success				
2024	Internal Incoming	07/14/2016	11:59:01	00:00	Success				
2024	Internal Incoming	07/14/2016	11:58:00	00:00	Success				

**Search Criteria**

Date/Time: Range: Today

From: 07/14/2016 To: 07/14/2016

Start: 12:00:00 AM End: 11:59:59 PM

Call Details: Number: [ ] Partial Matches [ ] Incoming [ ] Outgoing [ ] Inbound [ ] Outbound

Call duration: Call duration type: No Filter

Duration unit: Seconds

Include Marked Risk

Notes: Includes Text: [ ] Includes notes with bookmarks [ ] Envelope [ ] Includes notes with bookmarks [ ] Envelope

Advanced: Person: [ ] Recorder: [ ] Channel: [ ] Account codes: [ ]

Search

Hide Filters