



## Office Compact



Voice Compact is a perfect entry level voice recorder. Offering a wide variety of features at a very competitive price enabling the smaller business to share in the enterprise functionality. Compact will provide you with encrypted voice recording and reporting functionality that will enable you to make the necessary changes to enhance your business in key area such as marketing, sales, customer relations and accounts. Although an entry level product the encrypted voice recording reduces personal liability and enables you to better train your staff, not to mention increase security.

### BENEFITS

- PCI Compliance
- Reduce Personal Liability
- Reduce Costly Entry Errors
- Quality Control Assistance
- Enhance Sales Training
- Performance Reviews
- Improve Customer Satisfaction
- Increase Business Security
- Reduce Wasted Calls

### FEATURES

- Encrypted Voice Recordings
- Call Accounting
- DDI Reporting
- MS SQL Database
- Live Current Day Graphs
- Hierarchical Based Security

The screenshot displays the Office Compact software interface. On the left, there's a navigation pane with options like 'Calls', 'Reports', and 'Settings'. The main area shows a detailed call log table with columns for Date/Time, From, To, Duration, and Status. On the right, a 'Search Criteria' panel allows users to filter calls by Date/Time range (Today), From/To numbers, Start/End times, and Call Details like Number, Extension, and DDI/DDID. A 'Search' button is located at the bottom of the search panel.

### TURNKEY SOLUTIONS

All of our turnkey units require minimal support, reduced maintenance and offer increased stability providing you with a reliable and robust platform that will continue to service your business.

For more information on any of our products or services please visit us at [www.commsoft-rms.com](http://www.commsoft-rms.com) or speak to your local phone dealer

### SERVICES AVAILABLE

- Technical Support
- Installation and Setup
- Maintenance
- Application Support
- Hardware Support
- Guaranteed Warranty

This block contains two screenshots of the software's reporting capabilities. The left screenshot shows a 'Report Criteria' window for 'Calls by Department/Extension - Detail'. It includes filters for Name, Date Range, Day of Week, and Side Filter. Below the filters is a table with columns for Name, Dept, Extension, and Call Type. The right screenshot shows another 'Report Criteria' window for 'Calls by DDI - Detail', also with similar filters and a table showing call details.