

## Office Voice Ultimate



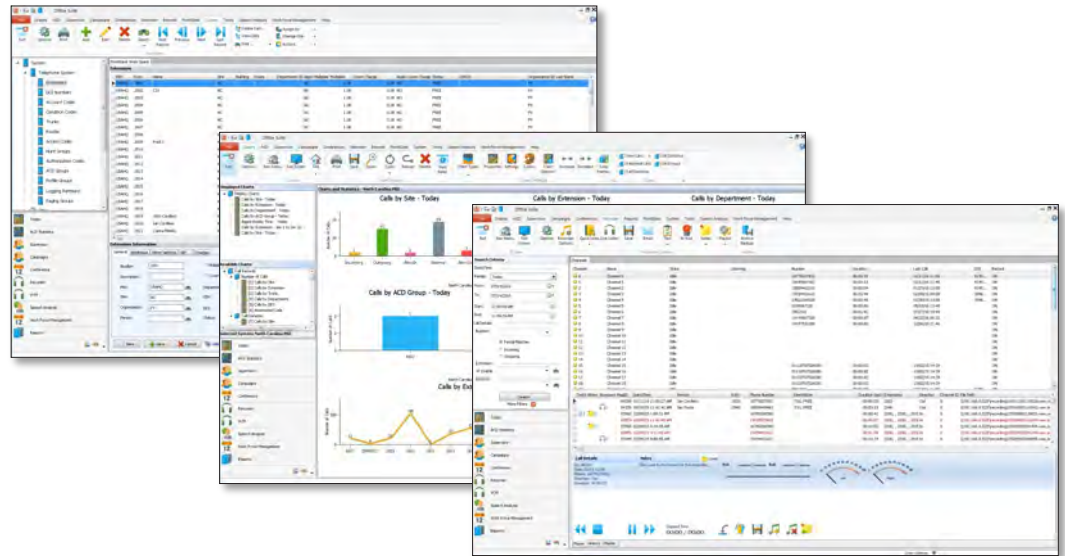
Voice Ultimate offers a full enterprise suite containing a huge range of features that continues to expand. As your business grows Voice Ultimate will have the functionality needed to help you along the way as it offers the highest level of functionality and integration. Voice recording is by far the most popular and well-rounded product as the undeniable data and evidence enables you to enhance your business overnight. Eliminating customer disputes, assisting staff training and reducing liability before you even look into the additional features like screen capture, segmenting, voice recognition, verbal contracts, Quality control, dictation, etc...

### BENEFITS

- PCI Compliance
- Reduce Personal Liability
- Reduce Costly Entry Errors
- Quality Control Assistance
- Sales Training
- Assist Performance Reviews
- Improve Customer Satisfaction
- Increase Business Security
- Reduce Wasted Calls

### FEATURES

- Segmenting of Recordings
- Database Integration
- Encrypted Voice Recording
- Performance Analysis
- In-Depth Reporting
- MS SQL Database
- Quality Control Tool
- Hierarchical Based Security
- Marketing Analysis
- Screen Capture



### TURNKEY SOLUTIONS

All of our turnkey units require minimal support while offering reduced maintenance and increased stability, providing you with a reliable and robust platform that will continue to service your business.

For more information on any of our products or services please visit us at [www.commssoft-rms.com](http://www.commssoft-rms.com) or speak to your local phone dealer.

### SERVICES AVAILABLE

- Technical Support
- Installation and Setup
- Maintenance
- Application Support
- Hardware Support
- Guaranteed Warranty

**Report Criteria**

Report: Calls by Extension - Detail  
Date Range: For the Day 12/14/15  
Range of Week Reported: All  
Allowed Groups: All  
Phone #: All  
Site Filter: All

Ext	Ext Name	Phone Name	North Carolina 001	South Carolina 001	Other 001
0010000	0010000	0010000	0010000	0010000	0010000
0010001	0010001	0010001	0010001	0010001	0010001
0010002	0010002	0010002	0010002	0010002	0010002
0010003	0010003	0010003	0010003	0010003	0010003
0010004	0010004	0010004	0010004	0010004	0010004
0010005	0010005	0010005	0010005	0010005	0010005
0010006	0010006	0010006	0010006	0010006	0010006
0010007	0010007	0010007	0010007	0010007	0010007
0010008	0010008	0010008	0010008	0010008	0010008
0010009	0010009	0010009	0010009	0010009	0010009
0010010	0010010	0010010	0010010	0010010	0010010

Total All Extensions: 0010000 0010000 0010000 0010000 0010000 0010000

**Search Criteria**

Date/Time: Range: Today  
From: 07/14/2015 To: 07/14/2015  
Start: 12:00:00 AM End: 11:59:59 PM

Call duration: Call duration type: All Filter  
Duration unit: seconds  
Includes Text:   
Includes notes with lostcalls:   
Advanced:   
Person:   
Recorder:   
Channel:   
Account codes:

Search