

## Front Desk Solutions

### BENEFITS

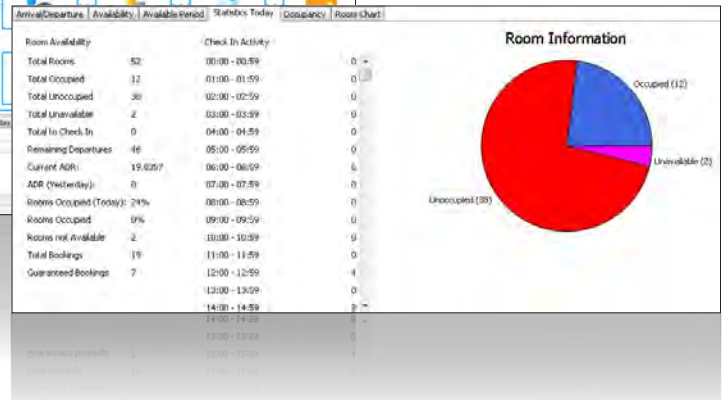
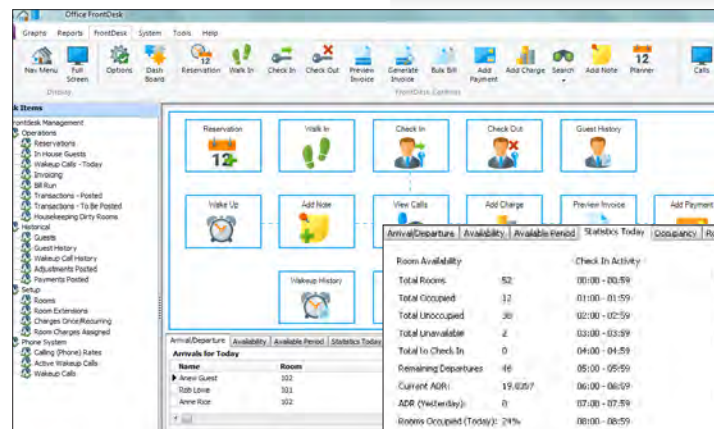
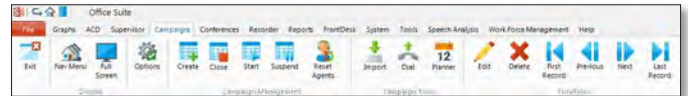
- Easy Reservation Planner
- Programmed Booking
- Bulk Billing for Long Term or Serviced Office
- Quality Control Assistance
- Enhance Sales Training
- Improve Customer Satisfaction
- Broad Range of Standard Reports
- Increase Business Security

### FEATURES

- Occupancy and Room Charts
- Functions Shown in Graphical Flow
- Easy Scheduling, Cancelling and Reporting of Wake up Alarms
- Configurable Invoices



Front Desk Solutions have taken an innovative approach to that perennial problem of integrating phone systems with existing property management systems such as ORACLE Micros Opera (Formally Micros Fidelio Opera) or InnQuest.



Front Desk Solutions have three options that range from a simple onscreen application to initiate the inbuilt hotel functions within the phone system, a second option that provides a bidirectional interface (often called middleware) and a third that comes complete with it's own property management system (PMS).

### SERVICES AVAILABLE

- Technical Support
- Installation and Setup
- Maintenance
- Application Support
- Hardware Support
- Guaranteed Warranty

