

## Office Compact



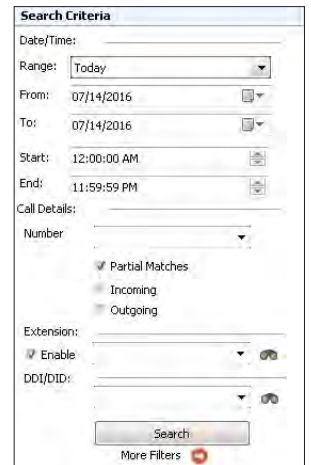
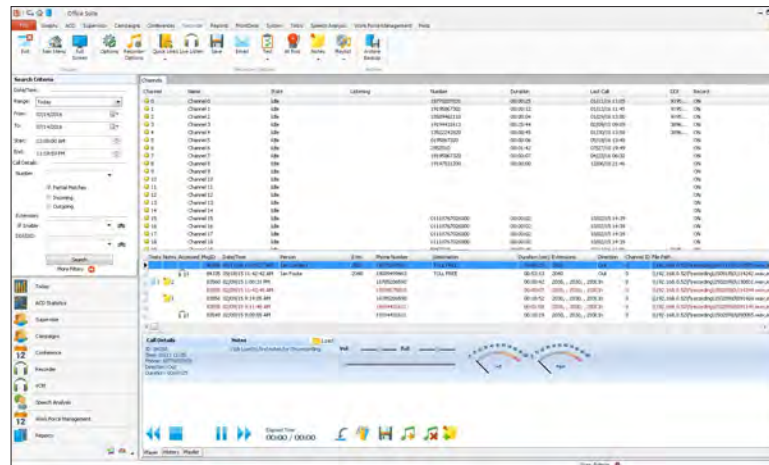
Voice Compact is a perfect entry level voice recorder. Offering a wide variety of features at a very competitive price enabling the smaller business to share in the enterprise functionality. Compact will provide you with encrypted voice recording and reporting functionality that will enable you to make the necessary changes to enhance your business in key areas such as marketing, sales, customer relations and accounts. Although an entry level product the encrypted voice recording reduces personal liability and enables you to better train your staff, not to mention increase security.

### BENEFITS

- PCI Compliance
- Reduce Personal Liability
- Reduce Costly Entry Errors
- Quality Control Assistance
- Enhance Sales Training
- Performance Reviews
- Improve Customer Satisfaction
- Increase Business Security
- Reduce Wasted Calls

### FEATURES

- Encrypted Voice Recordings
- Call Accounting
- DDI Reporting
- MS SQL Database
- Live Current Day Graphs
- Hierarchical Based Security



### TURNKEY SOLUTIONS

All of our turnkey units require minimal support, reduced maintenance and offer increased stability providing you with a reliable and robust platform that will continue to service your business.

For more information on any of our products or services please visit us at [www.commssoft-rms.com](http://www.commssoft-rms.com) or speak to your local phone dealer

### SERVICES AVAILABLE

- Technical Support
- Installation and Setup
- Maintenance
- Application Support
- Hardware Support
- Guaranteed Warranty

**Report Criteria**

Name: Calls by Department/Extension - Detail  
 Date Range: From 06/27/16 To 06/28/16  
 Date of Week Reported: Sat  
 Add'l Group: All  
 Filter: Show: Search Criteria Filter  
 Site Filter: TCP (Display NE, Main (DR))

**Calls by Department/Extension - Detail**  
 From 06/27/16 To 06/28/16

Extension	Call Type	Count	Percentage
060000	Incoming	15	100%
060001	Incoming	15	100%
060002	Incoming	15	100%
060003	Incoming	15	100%
060004	Incoming	15	100%
060005	Incoming	15	100%
060006	Incoming	15	100%
060007	Incoming	15	100%
060008	Incoming	15	100%
060009	Incoming	15	100%
060010	Incoming	15	100%
060011	Incoming	15	100%
060012	Incoming	15	100%
060013	Incoming	15	100%
060014	Incoming	15	100%
060015	Incoming	15	100%
060016	Incoming	15	100%
060017	Incoming	15	100%
060018	Incoming	15	100%
060019	Incoming	15	100%
060020	Incoming	15	100%
060021	Incoming	15	100%
060022	Incoming	15	100%
060023	Incoming	15	100%
060024	Incoming	15	100%
060025	Incoming	15	100%
060026	Incoming	15	100%
060027	Incoming	15	100%
060028	Incoming	15	100%
060029	Incoming	15	100%
060030	Incoming	15	100%
060031	Incoming	15	100%
060032	Incoming	15	100%
060033	Incoming	15	100%
060034	Incoming	15	100%
060035	Incoming	15	100%
060036	Incoming	15	100%
060037	Incoming	15	100%
060038	Incoming	15	100%
060039	Incoming	15	100%
060040	Incoming	15	100%
060041	Incoming	15	100%
060042	Incoming	15	100%
060043	Incoming	15	100%
060044	Incoming	15	100%
060045	Incoming	15	100%
060046	Incoming	15	100%
060047	Incoming	15	100%
060048	Incoming	15	100%
060049	Incoming	15	100%
060050	Incoming	15	100%
060051	Incoming	15	100%
060052	Incoming	15	100%
060053	Incoming	15	100%
060054	Incoming	15	100%
060055	Incoming	15	100%
060056	Incoming	15	100%
060057	Incoming	15	100%
060058	Incoming	15	100%
060059	Incoming	15	100%
060060	Incoming	15	100%
060061	Incoming	15	100%
060062	Incoming	15	100%
060063	Incoming	15	100%
060064	Incoming	15	100%
060065	Incoming	15	100%
060066	Incoming	15	100%
060067	Incoming	15	100%
060068	Incoming	15	100%
060069	Incoming	15	100%
060070	Incoming	15	100%
060071	Incoming	15	100%
060072	Incoming	15	100%
060073	Incoming	15	100%
060074	Incoming	15	100%
060075	Incoming	15	100%
060076	Incoming	15	100%
060077	Incoming	15	100%
060078	Incoming	15	100%
060079	Incoming	15	100%
060080	Incoming	15	100%
060081	Incoming	15	100%
060082	Incoming	15	100%
060083	Incoming	15	100%
060084	Incoming	15	100%
060085	Incoming	15	100%
060086	Incoming	15	100%
060087	Incoming	15	100%
060088	Incoming	15	100%
060089	Incoming	15	100%
060090	Incoming	15	100%
060091	Incoming	15	100%
060092	Incoming	15	100%
060093	Incoming	15	100%
060094	Incoming	15	100%
060095	Incoming	15	100%
060096	Incoming	15	100%
060097	Incoming	15	100%
060098	Incoming	15	100%
060099	Incoming	15	100%
060100	Incoming	15	100%

**Report Criteria**

Name: Calls by DDI - Detail  
 Date Range: From 06/27/16 To 06/28/16  
 Date of Week Reported: Sat  
 Add'l Group: All  
 Filter: Show: Search Criteria Filter  
 Site Filter: TCP (Display NE, Main (DR))

**Calls by DDI - Detail**  
 From 06/27/16 To 06/28/16

DDI	Call Type	Count	Percentage
060000	Incoming	15	100%
060001	Incoming	15	100%
060002	Incoming	15	100%
060003	Incoming	15	100%
060004	Incoming	15	100%
060005	Incoming	15	100%
060006	Incoming	15	100%
060007	Incoming	15	100%
060008	Incoming	15	100%
060009	Incoming	15	100%
060010	Incoming	15	100%
060011	Incoming	15	100%
060012	Incoming	15	100%
060013	Incoming	15	100%
060014	Incoming	15	100%
060015	Incoming	15	100%
060016	Incoming	15	100%
060017	Incoming	15	100%
060018	Incoming	15	100%
060019	Incoming	15	100%
060020	Incoming	15	100%
060021	Incoming	15	100%
060022	Incoming	15	100%
060023	Incoming	15	100%
060024	Incoming	15	100%
060025	Incoming	15	100%
060026	Incoming	15	100%
060027	Incoming	15	100%
060028	Incoming	15	100%
060029	Incoming	15	100%
060030	Incoming	15	100%
060031	Incoming	15	100%
060032	Incoming	15	100%
060033	Incoming	15	100%
060034	Incoming	15	100%
060035	Incoming	15	100%
060036	Incoming	15	100%
060037	Incoming	15	100%
060038	Incoming	15	100%
060039	Incoming	15	100%
060040	Incoming	15	100%
060041	Incoming	15	100%
060042	Incoming	15	100%
060043	Incoming	15	100%
060044	Incoming	15	100%
060045	Incoming	15	100%
060046	Incoming	15	100%
060047	Incoming	15	100%
060048	Incoming	15	100%
060049	Incoming	15	100%
060050	Incoming	15	100%
060051	Incoming	15	100%
060052	Incoming	15	100%
060053	Incoming	15	100%
060054	Incoming	15	100%
060055	Incoming	15	100%
060056	Incoming	15	100%
060057	Incoming	15	100%
060058	Incoming	15	100%
060059	Incoming	15	100%
060060	Incoming	15	100%
060061	Incoming	15	100%
060062	Incoming	15	100%
060063	Incoming	15	100%
060064	Incoming	15	100%
060065	Incoming	15	100%
060066	Incoming	15	100%
060067	Incoming	15	100%
060068	Incoming	15	100%
060069	Incoming	15	100%
060070	Incoming	15	100%
060071	Incoming	15	100%
060072	Incoming	15	100%
060073	Incoming	15	100%
060074	Incoming	15	100%
060075	Incoming	15	100%
060076	Incoming	15	100%
060077	Incoming	15	100%
060078	Incoming	15	100%
060079	Incoming	15	100%
060080	Incoming	15	100%
060081	Incoming	15	100%
060082	Incoming	15	100%
060083	Incoming	15	100%
060084	Incoming	15	100%
060085	Incoming	15	100%
060086	Incoming	15	100%
060087	Incoming	15	100%
060088	Incoming	15	100%
060089	Incoming	15	100%
060090	Incoming	15	100%
060091	Incoming	15	100%
060092	Incoming	15	100%
060093	Incoming	15	100%
060094	Incoming	15	100%
060095	Incoming	15	100%
060096	Incoming	15	100%
060097	Incoming	15	100%
060098	Incoming	15	100%
060099	Incoming	15	100%
060100	Incoming	15	100%