

Office Intro

BENEFITS

- Improve Customer Satisfaction
- Report On Marketing Campaigns
- Increase Business Phone Security
- Reduce Wasted Calls
- Ensure Customers Reach Staff
- Ensure Staff Call Customers
- Identify your Busy Times



Office Intro is affordable and effective call logging, reporting and call accounting software solution for telephone systems. Part of the Office Solutions range of modular business software, it provides business intelligence to instantly bring results and performance information to your business. While Email and related internet functionality are important, phone communication is still the number one method of business communication for virtually every business. The web has directly and indirectly increased business telephone communication. The net result of these changes means it is even more critical for all businesses to be able to easily and efficiently monitor and report on telephone system performance.

FEATURES

- Call Accounting
- DDI Reporting
- MS SQL Database
- Live Current Day Graphs
- Hierarchical Based Security



TURNKEY SOLUTIONS

All of our turnkey units require minimal support, reduced maintenance and offer increased stability providing you with a reliable and robust platform that will continue to service your business.

SERVICES AVAILABLE

- Technical Support
- Installation and Setup
- Maintenance
- Application Support
- Hardware Support
- Guaranteed Warranty

